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White Water Rafting Challenge
10 September 2022

Terms & Conditions of Participation

For ease of reading, these terms and conditions are set out in a Q&A format. The answers make up the terms and conditions you commit to by registering for this event.

Is my registration fee refundable?
Once you have paid your £20 registration fee this is not refundable under any circumstances.

Is there a minimum sponsorship I have to raise to take part?
Yes, participants must fundraise £200 in sponsorship per person in addition to their registration fee 14 days before the event in order to be allowed to participate on the day. This can be through an online fundraising page, via cheque or bank transfer into our account. Any shortfall can be paid by cash or card payment over the phone two weeks before the event.

What support will I receive from the charity?
You will receive a fabulous fundraising pack in the post and whilst The Air Ambulance Service cannot take responsibility for your fundraising activities, you will be put in touch with your local Community Fundraiser who can answer any questions you have and support you with ideas and advice for raising money. After the event you will receive a certificate and medal to wear with pride!

How do I send you my sponsorship money?
Full information will be provided after you have registered but you can do this via setting up an online fundraising page at JustGiving.com or sending us offline donations via cheque, our website or bank transfer.

Will any of my fundraising money cover the costs of my participation?
Yes, The Air Ambulance Service will pay £55.50 to the event organisers, Northampton Active, for your participation and so your £20 registration fee plus the first £25.50 of your sponsorship money will cover the cost of your event place. The Fundraising Regulator states that you must make all sponsors aware of this.

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Aside from fundraising, is there any other criteria people need to meet in order to take part?
All participants must be at least 12 years old. Any participants under the age of 18 will need to have a parent or guardian present at the event.

Everyone over 12 is welcome and you can join as an individual, team or business.

At the event, every participant will be required to sign the Medical / Disclaimer Consent Form for the venue which can be found here https://northamptonactive.com/whitewaterpaddlers/ Failure to provide or sign this will result in participation refused with no right to refund. For those participants under 18, these forms will need to be completed by a parent or guardian.

Who are Northampton Active?
Northampton Active are the third party white water rafting experts who are running this challenge at their venue for the charity on the day. The Air Ambulance Service have reserved the date and places to recruit supporters to take part in this white water rafting challenge.

The Air Ambulance Service will provide participant names to Northampton Active for the purposes of confirming your place. You will provide your name, address and emergency contact details alongside your completed Medical / Declaration Consent Form to Northampton Active directly on the day.

What training is provided before the challenge?
Under the supervision of one of Northampton Active's experienced raft guides you will receive a full safety briefing before a quick warm up to get you in tune with your crew mates before you head of on the first of a number of runs around the course. Listen to your raft guide and follow all instructions given.

Will there be procedures in place regarding Covid?
The Air Ambulance Service and Northampton Active will always ensure the event is in line with the latest government guidelines at the time of the event. We ensure we have thorough risk assessments for all events and this include any measures needed regarding Covid to help keep you and your friends and family safe.

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What happens if the event is cancelled or postponed due to Covid or any other reason?
If we are unable to go ahead with the original event date, we will always look to postpone the event to a new date to which your registration fee and sponsorship money will be transferred.

What happens if I raise the sponsorship money but then can't attend on the day due to unforeseen circumstances?
Unfortunately we will be unable to refund your registration fee. You may be able to defer to a later date or your place may be able to be transferred to a family member or friend as long as they meet the participant criteria, have not already missed the safety briefing and the original participant confirms in writing to The Air Ambulance Service that they are happy to pass over their place and who they are passing it on to. Please notify the charity to discuss your options as soon as you are aware that you will not be able to attend.

As stated in the Fundraising Regulator's Code of Practice, if your sponsors have donated on the condition that you take part in the White Water Rafting Challenge then we must offer them a refund of their donations. If this is the case, please explain the situation to your sponsors and ask if any of them would like a refund. If they would please get in touch with the Charity as soon as possible to arrange this.

It will still be a condition of taking part on the day, that you and your substitute combined have raised £200 for the Charity in sponsorship.

What happens if I attend on the day but then decide against doing the challenge?
We can assure you that there is lots of support on the day and you will be pumped up and ready to raft! However, there is no pressure to complete the white water rafting challenge and it is completely personal choice.

In the event that you don't take part in the rafting, your registration fee and any monies already paid will be non-refundable.

Your place may be able to be transferred to a family member or friend as long as they meet the participant criteria, have not already missed the safety briefing and the original participant confirms in writing to The Air Ambulance Service that they are happy to pass over their place and who they are passing it on to.

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It will still be a condition of taking part on the day, that you and your substitute combined raise £200 for the Charity in sponsorship.

By registering for this event you are accepting the Terms & Conditions detailed above. If you have any further questions that you would like to know the answers to before joining the team please do get in touch by emailing contact@theairambulanceservice.org.uk or calling 0300 3045 999.

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